

These General Terms and Conditions of Sale (the "GTCS") are intended to define the conditions under which SAS Wyliodrin (hereinafter the "Training Organization") provides professional clients who accept them (hereinafter the "Client") with training services tailored to their specific needs. Whether delivered face-to-face or remotely, these services are hereinafter referred to as the "Training".

Article 1 : Services Provided

The training courses delivered by the Training Organization fall within the scope of vocational training and comply with the provisions of Articles L.6313-1 and following of the French Labor Code.

The Training Organization provides training courses in the field of computer programming.

As such, the training courses offered by the Training Organization are subject to a training program which, depending on the Client's request, specifies the objectives, teaching methods, technical and supervisory resources implemented, as well as the processes used to monitor execution and assess results.

Participation in training courses delivered by the Training Organization implies that the Client has verified that participants possess the required knowledge and/or competencies to attend the training courses. The Client shall also inform the Training Organization, where applicable, of any measures taken or to be taken regarding the reception, accessibility, and support of participants with disabilities, so that these specific needs may be properly addressed.

Article 2 : Application of General Terms and Conditions of Sales

These GTCS apply to all training services ordered from the Training Organization.

Any order for training services implies the Client's unconditional acceptance of these General Terms and Conditions of Sale, which prevail over any other document issued by the purchaser, including its own general purchasing conditions.

Article 3 : Contractual Documents

The order shall be considered validated upon receipt of the proposal signed and marked "approved" by the Client.

At the Client's request, the Training Organization shall provide two copies of a professional training agreement as required by law. The Client commits the Training Organization by returning one signed copy bearing its company stamp as soon as possible.

Article 4 : Modification of Order – Cancellation or Postponement

Any postponement requested by the Client must be communicated to the Training Organization at least eight (8) days before the scheduled training date. Failure to comply with this notice period shall result in the full training fee becoming payable.

In the event of cancellation by the Training Organization due to exceptional circumstances (trainer illness, accidents, strikes, weather conditions, etc.), the affected training day(s) shall be rescheduled as soon as possible, without compensation or penalties payable to the Client.

The Training Organization reserves the right, notably in the event of insufficient participant numbers and without incurring liability, to cancel and/or postpone a training session up to ten (10) calendar days before the scheduled training date. In such cases, the Training Organization shall only reimburse registration fees already paid by the Client, excluding any other costs.

Article 5 : Pricing and Payment

All prices are expressed excluding VAT. VAT shall be added at the applicable rate. Any training session commenced shall be payable in full.

An invoice corresponding to the amount validated upon order confirmation shall be issued to the Client upon completion of the training. Payment is due upon receipt by bank transfer.

Pursuant to Law No. 92-1442 of December 31, 1992, any unpaid amount after the due date shall automatically incur late payment penalties equal to three (3) times the legal interest rate applicable on the order date, in addition to a fixed recovery fee of forty (40) euros (Law No. 2012-387 of March 22, 2012).

In the event of financing through an OPCO (French skills funding operator), it is the Client's responsibility to obtain funding approval for the training ordered. If such approval has not been obtained before the beginning of the training, the Client shall remain liable for payment to the Training Organization and shall personally handle reimbursement procedures with the relevant OPCO.

In the event of subrogated payment by a third-party organization and/or OPCO, the Training Organization shall issue invoices directly to the concerned organizations.

In the event of partial funding by an OPCO or any other third-party organization, the remaining balance shall be invoiced directly to the Client.

If the OPCO or third-party organization does not confirm financial coverage of the Training and/or if the Training Organization has not received confirmation of coverage by the first day of the Training, the cost of the Training shall be borne entirely by the Client, who shall remain liable for full payment.

The Training Organization reserves the right, where applicable, to request a deposit from the Client. The amount and payment terms of such deposit shall be specified in the proposal.

Article 6 : Internal Regulations for the Conduct of Training Sessions

When organizing training sessions, whether on its own premises or external premises, the Client undertakes to ensure that participant reception conditions comply with applicable legislation, particularly regarding premises compliance and accessibility for participants with disabilities.

The Client undertakes to comply with and ensure that training participants comply with the internal regulations of the Training Organization, which the Client acknowledges having read and accepted.

In the case of remote training, the Client undertakes to provide participants with the necessary equipment, software applications, and internet connections.

Where specific equipment, devices, applications, or connections belonging to the Client and/or participants are required, the Client undertakes to make them available to the Training Organization.

Article 7 : Training Materials and Intellectual Property

All documents provided during the training remain the intellectual property of the Training Organization.

The Client shall refrain from using, copying, transmitting, or otherwise exploiting all or part of such documents without the prior written consent of the Training Organization.

The Client guarantees compliance with these restrictions by all participants designated to attend the training sessions and agrees to act as guarantor and jointly liable party for such participants.

Article 8 : Information and Complaints

Any request for clarification relating to these General Terms and Conditions of Sale, requests for information, and/or complaints must be sent by email to academy@wylidrin.com. The Training Organization shall endeavor to respond as promptly as possible.

Article 9 : Liability

The Training Organization undertakes to use its best efforts to provide a training program as closely aligned as possible with the specific needs expressed by the Client.

It shall be the Client's responsibility to prove any alleged non-conformity.

The Client, acting in its capacity as a professional entity, is solely responsible for consulting, selecting, and using the Training provided by the Training Organization.

The Training Organization may only be held liable in the event of proven fault or negligence and solely for direct damages suffered by the Client, excluding any indirect damages of any nature whatsoever, including but not limited to loss of opportunity, customers, results, business operations, commercial prejudice, or loss of data and/or files.

In any event, should the liability of the Training Organization be established, the total amount recoverable from the Training Organization shall not exceed the total amount paid by the Client for the relevant Training.

Article 10 : Confidentiality Policy and Personal Data

The Training Organization undertakes to implement appropriate measures to ensure the protection of personal data (hereinafter the "Data") and to process and use such Data in compliance with applicable regulations, including Regulation (EU) 2016/679 of April 27, 2016 (GDPR) and French Law No. 78-17 of January 6, 1978 as amended (the "Applicable Regulations").

Where the Data is processed electronically by the Training Organization, it shall be retained only for the duration strictly necessary for the performance of the Training.

Any natural person has the right to access, rectify, erase, and transfer their Data, as well as the right to restrict or object to processing and to determine the fate of their Data after death. These rights may be exercised by sending an email to academy@wylidrin.com.

In the event of exercising the right to object, all communications with the Client (excluding account management communications) shall cease.

In the event of subcontracting, the Training Organization undertakes to sign a written agreement with the subcontractor requiring compliance with the Applicable Regulations and all obligations set forth in this article, it being specified that in the event of non-compliance by a subcontractor regarding personal data protection obligations, the Training Organization shall remain fully liable toward the Client.

Article 11 : General Provisions

These GTCS are available online and may be modified at any time at the discretion of the Training Organization without any formality other than their online publication. Only the latest version shall apply.

Should any clause of these GTCS be declared null and void, it shall be deemed unwritten without affecting the validity of the Training.

The Client undertakes to treat as strictly confidential and not disclose any information, document, data, or concept of which it may become aware in the course of the Training.

The Training Organization is authorized to subcontract all or part of the services covered by these GTCS. All obligations of the Client arising under these GTCS shall remain solely toward the Training Organization, which shall remain fully responsible toward the Client.

Failure to invoke the application of any provision of these GTCS or tolerance of non-performance, whether temporary or permanent, shall not be construed as a waiver of such right.

The Training Organization is authorized to use the Client's corporate name, trade name, and/or trademarks, and where applicable those of its group, as commercial references on any medium or occasion for marketing and/or advertising purposes without prior authorization from the Client.

The Parties carry out and shall continue to carry out their activities independently in the execution of these terms, which shall not be interpreted as creating any relationship of subordination or de facto partnership between them.

The Client expressly waives the benefit of Articles 1221, 1222, and 1223 of the French Civil Code.

The Client may not initiate any legal action, regardless of its nature or grounds, more than one year after the occurrence of the event giving rise to such action.

These GTCS are governed by French law. Any dispute relating to their execution or interpretation shall fall within the exclusive jurisdiction of the Commercial Court of Toulouse, including in summary proceedings, warranty claims, or multiple defendants.

Article 12 : Accessibility and Inclusion Commitment

As part of our quality approach, our organization is committed to ensuring equal access to training for people with disabilities. We implement the necessary human, technical, and educational resources to adapt our services and support secure learning pathways. A dedicated disability advisor is available to assist learners in identifying and implementing appropriate support solutions.

People with disabilities who wish to attend a training course are invited to contact us so that we can jointly assess the possible adaptations and support measures required to ensure a successful learning experience.

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